

Ron Bucher
Worldwide Customer Support Director,
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Ron Bucher is Worldwide Customer Support Director at AccuVein, with P&L responsibility for all post-sale customer support. He has served the healthcare industry since 2006, in customer support leadership and product management roles at medical device companies ranging from \$20M to \$2B revenue. His expertise includes maximizing service quality and service sales, and freeing sales teams from managing post-sale customer issues.

Prior to joining the medical device industry, Ron developed and led world class post-sale Customer Support for several high tech companies in Silicon Valley, including Siemens Information Technology Services, Sun Microsystems, Octel Communications, and Amdahl/Fujitsu.

Ron holds a B.S. degree in Computer and Information Science from The Ohio State University, and an M.B.A from San Francisco State University. He enjoys spending his free time on tennis courts, bicycles, golf courses, and human rights causes.